



# Work Matters

Maricopa County's Human Services Department

April 2004

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## The "20 Year" Club, Part I

In a department of 400+ people, there are 12 individuals who have spent the past 20 years working for Maricopa County. We salute them for their dedication and loyalty, and applaud them for their tenacity. This month *Work Matters* is proud to feature five members of the exclusive "20 Year" Club. Look for features on the remaining longtimers in upcoming issues.



Dario Chioda

As the employee with the most years of service, **Dario Chioda** has been with the county since 1971. He began his career in Health Services and

moved to Human Services in 1983. Over the past 20 years, Chioda has volunteered his time by spearheading a group of singers who entertain sick children in the hospital on Christmas Eve.

**Susana Hernandez** has worked for HSD since 1973 and has held a variety of jobs within the department. Her favorite position was

as the director for the Durango Skills Program, when she worked inside the Durango jail with young adults. She was responsible for sending them to the Maricopa Skill Center and finding them jobs when they left the jail. This taught her that incarcerated individuals are not that much different than the rest of us, that we've just been lucky in that at our lowest moments, we have allowed someone who cared for us to influence our thinking.



Susana Hernandez

Also spending all of her career to date with HSD is **Olga Silva**. Her favorite job was instructing job readiness skills because it was so gratifying. Her

advice to others is to "Believe in your ability to succeed. The best way to predict your future is to create it. Do not let anyone get you down."



Olga Silva



David Lopez

**David Lopez** has literally worked all over Maricopa County. He's worked everywhere from Aguila to Mobile to Queen Creek to New River and points in between. The advice he gives to new employees is to see the big picture and use creativity to improve the services for HSD customers.

**Joyce Gaylor** started with HSD in 1983 as an administrative assistant. One of her favorite memories was the farewell party the staff threw for her prior to moving to Durango in 1993. Her advice for fellow staffers is to do the best job you can and be friends with your co-workers because someday they may be your boss or you may be theirs. Enjoy life at work. Sing, dance, and laugh; life is too short not to enjoy it. ■



Joyce Gaylor

# Director's Corner



Annette Stein

I could not be more pleased to announce Trish Georgeff's appointment as deputy director for the Human Services Department.

Trish has been with the county since September 2000. She was most recently grants development officer for Public Health. Prior to coming to Maricopa County, she worked in Community Action and Workforce Development at various levels of state and local government, including a two-county regional planning organization, county government, and the Governor's Office.

I first met Trish when she was interviewing for her position as grants development officer at Public Health. As a member of the interview panel, I was impressed by her work history and professional manner. It was clear she was competent, and I felt strongly that she would be a tremendous asset to our department.

Trish and I worked together writing grants, and it was through that process that I realized we worked well as a team. Due to Trish's exceptional grant writing ability, up until last year, we were awarded every grant we applied for.

I believe Trish and I work well as a team because our strengths and weaknesses balance each other. I feel fortunate to have such a competent, knowledgeable, focused person at my side to help guide the Human Services Department. ■

# Upcoming Events

- **Workforce Development:** On April 6, Maricopa Workforce Connections will host the Governor's Council on Workforce Policy meeting at the Gilbert One-Stop Center. This is an excellent opportunity to spotlight the Gilbert facility as well as highlight the services offered at the One-Stop. The day will begin with partner dialogue and a continental breakfast, followed by the Governor's Council Workforce Policy meeting. After the meeting, tours will be conducted of the facility. Maricopa Workforce Connections will host a luncheon to wrap up the event.
- **Head Start:** The annual Community Recognition Event will be held April 15 at the Heard Museum. This event recognizes members of the community who have contributed to the success of the Head Start program. The evening will begin with a tour of the Heard Museum at 5:00 p.m., followed by dinner and recognition of community partners.
- **Family Employee Picnic:** Sunday, April 25, from 11:30 a.m.-3:30 p.m. at the Pera Club in Tempe. The address is 1 E. Continental Drive in Tempe. There will be games for children of all ages. The cost to attend is \$13.00 for a family of four. Additional tickets are \$4.00 each. Purchase your tickets at First Choice, 201 W. Jefferson, Monday - Friday from 10:30-3:30 p.m.

# Past Events

- **Head Start:** Maria Munoz, area coordinator for Cluster III, and her staff, organized another successful Family Activity Day at Kiwanis Park in Tempe. The Head Start children and parents had an opportunity to visit with families from the other centers and engage in a variety of fun activities.



- **Head Start:** Ellen Oso, family community partnership coordinator, and Carlo Saldana, family case specialist, organized Head Start's first "Daddy Camp." Held March 24 at the Rancho Del Mar Park in Mesa, the event was a tremendous success with an attendance of over 80 fathers and their children. The fathers and their children played with hula hoops, jump ropes, and bubbles. They also had friendly competitions with sack races, musical chairs and tug of war.
- **Workforce Development:** The MWC Board and several WDD staff attended the National Association of Workforce Boards (NAWB) conference in Washington, D.C., in March. The NAWB conference was held to educate Boards and their staff on the status of the Workforce Investment Act (WIA), upcoming trends in workforce development, and to create an environment to share best practices. The conference drew close to 2,000 participants nationwide. ■

# Emergency Evacuation Procedures

In the event of an evacuation, gather personal items (if possible), and proceed to the nearest emergency exit. **Do not delay. Do not wait to verify whether the alarm is real or false.** Building evacuation is required when a fire alarm signal is sounded, or upon detection of smoke or fire. Proceed to the designated meeting area. Check in with a member of the emergency evacuation team.

The Arizona Conference Room at 234 Central has been designated a “safe” room. Anyone who may have difficulty walking down the stairs should go there to wait for assistance from Protective Services. Individuals who are immobile at the other sites should seek assistance from a handicap assistant.

Once evacuated from the building, employees should wait at the designated meeting area outside the building until instructed to re-enter the building, report to another facility to complete the work day, or be dismissed for the remainder of the work day. *Only the county’s Chief Administrative Officer or designee may authorize early dismissal.* ■

## Human Services Department Safety Emergency Procedures

	Central/Admin.	Gilbert/WDD	Mesa/HS	Peoria/WDD
Emergency Evacuation Personnel	<b>Floor Wardens</b> Joyce Gaylor Mary Smith John Schutter Laura Turrentine Mark Brauhn (department contact for Protective Services) Crystal Schriver (back-up for Protective Services)  <b>Sweeps</b> Scott Campbell Jodi Hall	<b>Floor Wardens</b> Terry Farrell Kimberly Faust  <b>Assistant Floor Wardens</b> James Winfrey Remy Atencio Julie Thibodeau David Lopez  <b>Handicapped Assistant</b> Gloria Madril Jackie Wilcox Jill Buschbacher	<b>Floor Wardens</b> Virginia Valenciano Barbara Siegal Esteban Macias  <b>Back up Floor Wardens</b> Edward Moore Mindy Zapata Rosalind Bowen  <b>Assistant Warden</b> Elizabeth Machado Ana Marrero Vicki Trubell Nancy Devana  <b>Backup Assistant Wardens</b> Mary Nelson Ellen Oso Robert Paiva Maria Munos	<b>Wardens</b> Robert Schnupp Aurora Cavalcante Frank Pena Miles Notz  <b>Assistant Building Wardens</b> Shawana Lee Emis Cox Carol Witner  <b>Handicap Assistants</b> Peggy Allen Olga Silva
Designated Meeting Area	Bus Station (primary) or Parking lot on N/E Corner (secondary)	Parking area located north of Arby’s	Vacant lot south of Baseline	Parking area across from Bank One
Designated Safe Room	Arizona Conference Room	Handicap Assistant	Handicap Assistant	Handicap Assistant

# Celebrations

Congratulations to **Jill Buschbacher**, business workforce specialist in Gilbert, on the birth of her son, Ian. Weighing in at 6 pounds, 5 ounces and measuring 19-1/4 inches, Ian was born on March 18, 2004.



*Ian Scott Buschbacher*

Another bundle of joy was born to **Lori Norris**, training specialist in Peoria. Morgan Marie Norris was born March 13, at 1:49 a.m. She weighed 7 pounds 9 ounces and measured 18-1/2 inches long.



*Morgan Marie Norris*

**Jodi Hall**, administrative assistant, Workforce Development, graduated from ASU-West in December 2003 with a Bachelor of Science in Administration of Justice.

**Marge Leyvas**, operations manager, Community Services, graduated from AGTS on March 9th. ■

*Send your birth, anniversary, graduation announcements, or any other achievements or milestones to [dhilow@mail.maricopa.gov](mailto:dhilow@mail.maricopa.gov). ■*

## Don't Worry, Be Happy

The Happy Committee, chaired by **Rudy Barcelo** is looking for a few good men and women to spread good cheer throughout the department. In the past the committee has been responsible for issuing star awards, organizing a employee recognition event, and the ice cream socials.

Please call Rudy at 602.506.4816, or email [rbarcelo@mail.maricopa.gov](mailto:rbarcelo@mail.maricopa.gov) if you would like to participate on the committee. Include the day of the week and time that is best for you to meet. ■

## Congratulations

The Gilbert One-Stop Center has a new Career Guidance Specialist, **Kathryn Andrews**. Please welcome Kathryn to her new position. She can be reached at 480.497.0350, ext. 213. ■